From: Van T. Wright
To: Microsoft ATR
Date: 12/6/01 10:33pm
Subject: Cost

I am a computer technician with knowledge of Microsoft products. I have
used the products up until a year ago. I could not afford to go out and
purchase new software every time Microsoft roll out a new operating system.
I am not using RedHat software and I find it practical. Microsoft should
pay some fees that cause many users to upgrade additional software because
the old software is not compatible with the new operating system. By not
supporting old operating system, which works well for the majority of users,
forces a upgrade of live with the consequences.